



FEMA

*Austin Joint Field Office*

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DR-4332-TX

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## HURRICANE HARVEY

# Daily Fact Sheet

Day 77

### Navigating the Road to Recovery: Additional Resources for Communities and Survivors

- **An updated version of the Texas Hurricane Harvey Recovery Guide is now available.** Communities and survivors can get the most recent information on deadline extensions to apply for disaster assistance and hotel stays, determination letters, appeals, advice on how to rebuild and ways to find help and information. To find this resource go to [FEMA Recovery Guide](#).
- **If you received a FEMA grant for rental assistance and you're still unable to return to your Harvey-damaged home, please let us know.** There are two easy steps you need to take to be eligible for [continued rental assistance](#):
  - Complete a Declaration of Continuing Need for Rental Assistance form, and;
  - Return it to FEMA by:
    - Mailing it to: FEMA, P.O. Box 10055, Hyattsville, MD 20782-8055;
    - Faxing it to: (800) 827-8112; or
    - Uploading it to your FEMA disaster assistance account, available online at [Disaster Assistance.gov](#), click on Check Status to login or create an account.
    - If you did not receive the form or have question, contact the FEMA Helpline at **800-621- 3362** (voice, 711 or VRS) or **800-462-7585** (TTY), or visit a Disaster Recovery Center (DRC). To find the nearest DRC, go to [fema.gov/DRC](#).
- **It's important to maintain your flood insurance policy in order to qualify for federal assistance in the future.** NFIP policyholders with questions may call **(800) 621-3362** from **Monday to Saturday, 7 a.m. to 7 p.m. Central Time** and follow the voice prompts. For more information on how to file a claim, visit [fema.gov/hurricane-harvey](#).
- **Remember you can call the Disaster Distress Helpline at 800-985-5990 or 800-846-8517 (TTY)** to speak to a trained professional who can help you cope with anxiety and guide you to available resources. The helpline stays open 24 hours a day, seven days a week. Survivors may also text **TalkWithUs** to **66746**. For Spanish, text **Hablanos** to **66746**.

## Scope

- **Forty-one** counties designated for Individual Assistance
- **Fifty-three** counties designated for Public Assistance
- **887,146** survivors applied for assistance
- **41.5 thousand** square miles of land mass impacted (larger than Connecticut, Massachusetts, New Hampshire, Rhode Island and Vermont combined)

## Individuals & Households Program (IHP)

Individuals and families in **Austin, Aransas, Bastrop, Bee, Brazoria, Caldwell, Calhoun, Chambers, Colorado, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Grimes, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller and Wharton** counties are eligible to apply for federal disaster assistance through IHP. The deadline to apply has been extended to **Nov. 30, 2017**.

As of Nov. 8:

- Total registrations: **887,146** (+374 from previous day)
- Individuals and Households Program (IHP) approved: **\$1.36 billion** (+\$8.8 million from previous day)
- Housing Assistance (HA) approved: **\$1.06 billion** (+\$5.7 million from previous day)
- Other Needs Assistance (ONA) approved: **\$298.8 million** (+\$3 million from previous day)
- FEMA inspectors in the field: **861** (-42 from previous day)
- FEMA inspections completed: **557,338** (+2,497 from previous day)
- Total DRC visits: **172,116** (+2,356 from previous day)

Texans who applied for disaster assistance after Hurricane Harvey will receive a determination letter from FEMA. Read the letter carefully, sometimes you may only need to provide additional information to be eligible for assistance. If you were found ineligible and need further clarification call the FEMA Helpline at **800-621-3362 (TTY 800-462-7585)** or visit a Disaster Recovery Center (DRC). For more information see [fema.gov/news-release/2017/09/07/fact-sheet-questions-about-your-determination-letter](http://fema.gov/news-release/2017/09/07/fact-sheet-questions-about-your-determination-letter).

## Transitional Sheltering Assistance (TSA)

The TSA program provides short-term hotel stays to survivors who were displaced from their homes and need shelter while they look for longer-term housing. The TSA deadline has been extended to **Nov. 27, 2017**.

As of Nov. 8:

- Total TSA rooms occupied: **19,016** (+33 from previous day)
- Total TSA applicants checked in: **16,907** (+36 from previous day)
- Total hotels utilized: **1,559** (no change)

## Helpline

The quickest way to register is online at [DisasterAssistance.gov](http://DisasterAssistance.gov). Survivors may also apply by calling **(800) 621-3362** (voice, 711 or VRS) or **(800) 462-7585** (TTY). Lines may be busy due to high demand. Be patient and try calling in the early morning or in the evening when call volume may be lower.

- Calls answered Nov. 8: **4,142**
- Average wait time: **less than one minute**

## Internet Resources

Information on Hurricane Harvey and Texas recovery is available at the following websites: the [Hurricane Harvey disaster web page](#), the [FEMA Harvey Facebook page](#), the [@FEMARegion6 Twitter account](#), Texas mitigation at [fema.gov/texas-disaster-mitigation](http://fema.gov/texas-disaster-mitigation) and the [Texas Division of Emergency Management website](#).

## Disaster Recovery Centers (DRCs)

DRCs are one-stop shops for survivors seeking one-on-one help. FEMA offers accommodations for survivors with disabilities or access and functional needs at DRCs, such as accessible parking and ramps, amplified listening devices, large or Braille publications as well as magnifiers and sign-language interpreters (available by request). To find the nearest DRC, go to [fema.gov/DRC](http://fema.gov/DRC).

One DRC closes permanently at 6 p.m., **Nov. 9, 2017**:

- **In Harris County:** Klein Multi-Purpose Center, 7500 Farm to Market #2920, Klein, TX 77379

As of **Nov. 9** there are **49** DRCs open in the following **23** counties to help survivors: Aransas (1), Brazoria (3), Caldwell (1), Calhoun (1), Chambers (1), DeWitt (1), Fort Bend (3), Galveston (2), Hardin (1), Harris (15), Jasper (1), Jefferson (5), Liberty (1), Matagorda (1), Montgomery (2), Newton (1), Nueces (2), Orange (2), Refugio (1), San Jacinto (1), San Patricio (1), Victoria (1) and Wharton (1).

## U.S. Small Business Administration (SBA)

SBA offers low-interest, long-term disaster loans to businesses of all sizes (including landlords), private non-profit organizations (such as churches and charities), homeowners and renters to repair or replace uninsured/uncompensated disaster-damaged property. SBA disaster loans offer an affordable way for individuals and businesses to recover from declared disasters.

As of Nov. 8:

- Total SBA applications received: **92,927** (+445 from previous day).
- Total SBA loans approved: **\$2.1 billion** (+\$45.5 million from previous day).
- Homeowner loans approved: **\$1.95 billion** (+\$44.7 million from previous day).
- Business loans approved: **\$144.3 million** (+\$0.7 million from previous day).
- Apply online at [disasterloan.sba.gov](http://disasterloan.sba.gov) or in person at a Disaster Recovery Center. A loan officer will determine your eligibility during processing after reviewing any insurance or other recoveries.
- The property damage application deadline is **Nov. 30, 2017**. The deadline to apply for economic injury is **May 25, 2018**.
- SBA has opened five Business Recovery Centers (BRC), where representatives can meet with business owners to answer questions about SBA's disaster loan program, explain the application process and help them complete their Electronic Loan Application. The BRC operating hours are as follows:

County	BRC Location	New Hours
Aransas	Former H-E-B Parking Lot, 1000 East Concho Street, Rockport, TX 78382	Monday - Saturday, 9 a.m. -6 p.m.
Harris	University of Houston Small Business Development Center Region Office, Bank of America Bldg., 2302 Fannin St., 3 <sup>rd</sup> floor, Suite 200 Houston TX 77002	Monday - Friday, 9 a.m. - 6 p.m. Saturday, 9 a.m. - 4 p.m.
Nueces	Port Aransas Community Center (next to the museum), 408 N. Alister St., Port Aransas TX 78373	Mondays - Saturdays, 9 a.m. -7 p.m.
Fort Bend	Fort Bend County Sienna Annex, 5855 Sienna Springs Way, Room 111, Missouri City TX 77459	Mondays - Saturdays, 9 a.m. -7 p.m.
Jefferson	Lamar University Center for Innovation, Commercialization and Entrepreneurship (CICE), 5091 Rolfe Christopher Drive, Beaumont TX 77705	Mondays - Saturdays, 9 a.m. - 6 p.m.

## **Public Assistance (PA)**

The FEMA Public Assistance (PA) program reimburses state and local governments and [certain private nonprofit organizations](#) in designated counties for eligible and documented expenses incurred due to a federal disaster. For Hurricane Harvey in Texas, eligible applicants will receive at least **90 percent** of their costs to protect people and property, remove debris, restore power, and repair or replace infrastructure.

- More than **\$478.2 million** in PA funding has been obligated to the state of Texas, as of Nov. 8.
- The Texas Division of Emergency Management has received **914** Requests for Assistance (RPAs) to date. For a fact sheet on RPAs, go online to the [Texas Harvey disaster page](#).
- For more information about PA funding, visit: <https://www.fema.gov/public-assistance-policy-and-guidance>.

For more information on the 406 program, visit [www.dps.texas.gov/dem/GrantsResources/index.htm](http://www.dps.texas.gov/dem/GrantsResources/index.htm).

## **Hazard Mitigation**

FEMA mitigation specialists are visiting hardware and home improvement stores to provide free information and tips on repairing and rebuilding stronger and safer. *See below for dates, times and locations.*

<b>County</b>	<b>Location</b>	<b>Dates</b>	<b>Hours</b>
<b>Brazoria</b>	Lowe's #0685 2741 Broadway St., Pearland TX 77581	Monday Nov. 6 – Saturday Nov. 11	8 a.m. – 6 p.m.
<b>Galveston</b>	McCoy's Building Supply 7500 Broadway St., Galveston TX 77554	Thursday Nov. 9 – Friday Nov. 10 Saturday Nov. 11	8 a.m. - 6 p.m. 8 a.m. - 5 p.m.
<b>Nueces</b>	McCoy's Building Supply 1602 N. Padre Island Dr., Corpus Christi TX 78415	Thursday Nov. 9 – Friday Nov. 10 Saturday Nov. 11	8 a.m. - 6 p.m. 8 a.m. - 5 p.m.
<b>Victoria</b>	McCoy's Building Supply 5803 NE Zac Lentz Pkwy., Victoria TX 77904	Thursday Nov. 9 – Friday Nov. 10 Saturday Nov. 11	8 a.m. - 6 p.m. 8 a.m. - 5 p.m.

For more information, visit the FEMA Mitigation website at [fema.gov/texas-disaster-mitigation](http://fema.gov/texas-disaster-mitigation).

## ***The 406 grant program***

FEMA invests in your community to make it stronger by funding public infrastructure rebuilding projects with an eye toward resiliency. This investment can save your community an average of \$4.00 in future disaster rebuilding costs for every \$1.00 spent today.

For more information on how the 406 grant program can help your community, visit <https://www.fema.gov/media-library/assets/documents/103279>.

## **National Flood Insurance Program (NFIP)**

To help homeowners with flood insurance whose homes sustained damage from Harvey, the National Flood Insurance Program (NFIP) has waived some requirements to make it easier to get advance payments quicker.

As of Nov. 6:

- **90,270** policyholders have filed flood-insurance claims in Texas.
- NFIP has paid **\$4.2 billion** for Harvey claims in Texas.

## **American Red Cross**

The American Red Cross provides food, comfort and shelter to those who need it—without regard to race, religion or citizenship status.

As of **Oct. 31**:

- **\$429 million** raised in donations and pledges for people affected by Hurricane Harvey.
- **More than \$229 million** authorized in Direct Financial Assistance to more than 573,000 households (\$400/household) severely affected by Hurricane Harvey so far; applications continue to be processed.
- **\$45 million** (estimated) spent on Shelter, Feed and Care (in Texas and Louisiana):
  - **More than 435,000** overnight shelter stays provided
  - **More than 4.5 million** snacks and meals
  - **More than 127,200** mental health and health services provided
  - **More than 1.6 million** relief items (such as diapers, bug spray, cleaning supplies, coolers and comfort kits) distributed.

For more information on the American Red Cross, please visit [redcross.org](http://redcross.org).

### **Federal Personnel Supporting Texas**

As of Nov. 9:

- Total federal staff supporting DR-4332 (Texas/remote): **5,065 (-58 from previous day)**.
- Total federal staff deployed to Texas in support of DR-4332: **3,757 (-38)**, which includes **2,618 (-31)** FEMA staff, **411 (-7)** workers from the DHS Surge Capacity Force (SCF), **325** (no change) workers from other federal agencies and **403** (no change) contractors.

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